

# Moving Charlotte Forward



Presented by  
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- ## LYNX SYSTEM MAP



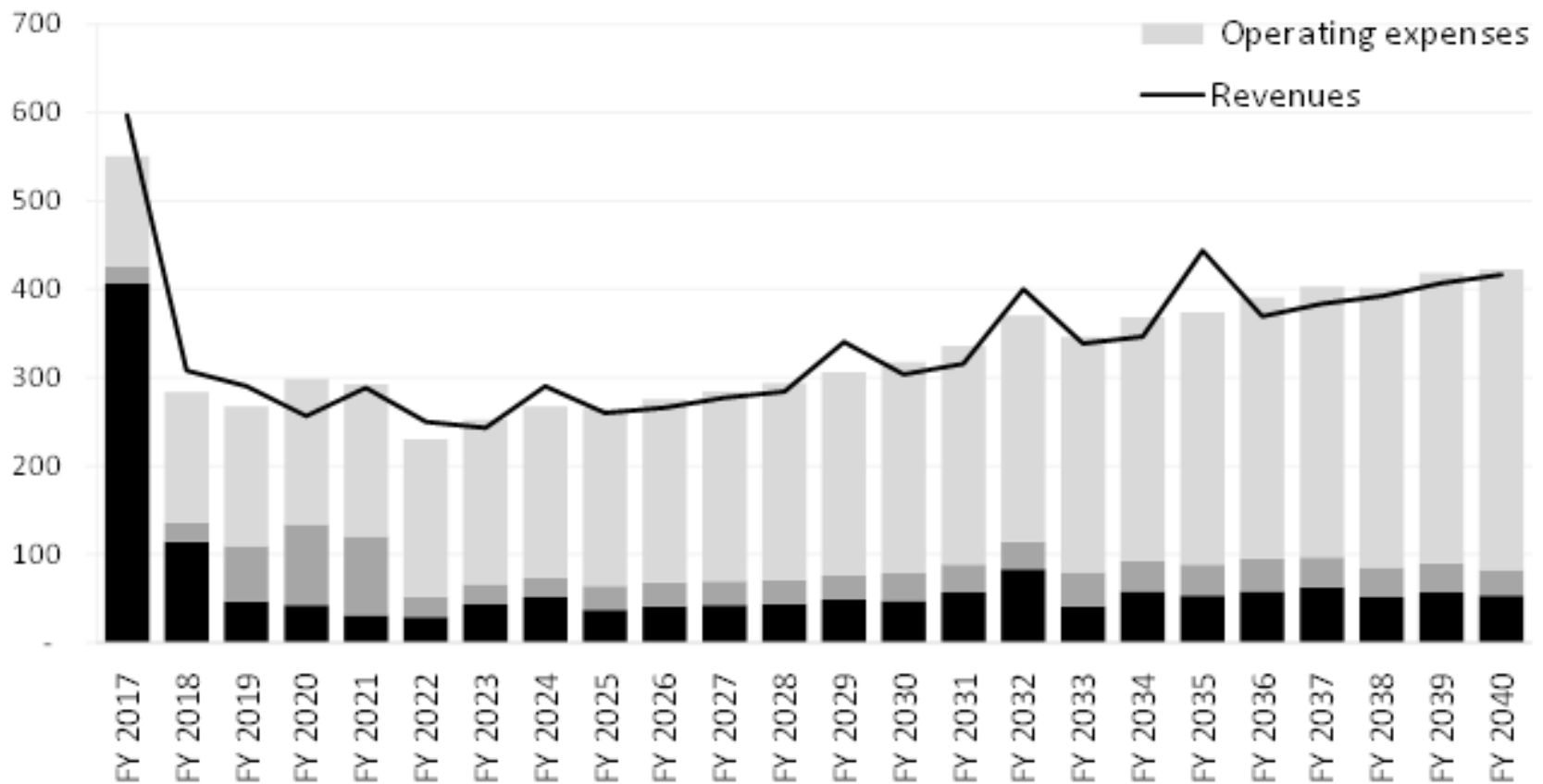
## Half-cent Sales Tax Performance, Inception to Date

Year	Transit-dedicated Sales Tax Revenue	Year-over-year % Change
FY 1999*	8,690	-
FY 2000	53,100	-
FY 2001	54,895	3.4%
FY 2002	51,061	-7.0%
FY 2003	50,093	-1.9%
FY 2004	53,877	7.6%
FY 2005	59,024	9.6%
FY 2006	65,594	11.1%
FY 2007	70,410	7.3%
FY 2008	71,106	1.0%
FY 2009	61,743	-13.2%
FY 2010	57,870	-6.3%
FY 2011	57,355	-0.9%
FY 2012	65,754	14.6%
FY 2013	66,505	1.1%
FY 2014	71,233	7.1%
FY 2015	80,313	12.7%
FY 2016	89,617	11.6%
FY 2017 est.	92,305	3.0%
FY 2018 est.	95,074	3.0%

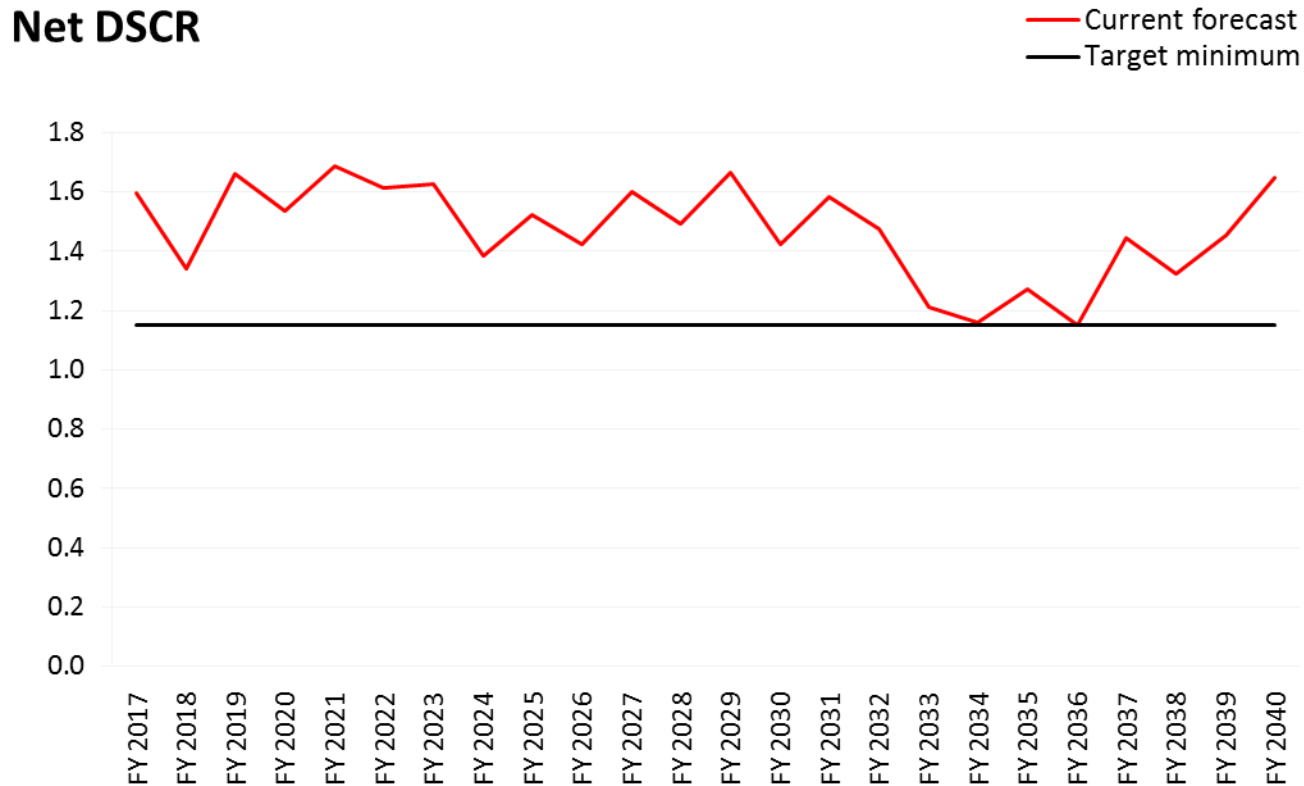
\* Partial year of sales tax collections; first full year of collections was 2000

## Revenues and Expenses

Millions



CATS' long-term financial plan also adheres to the policy requiring that its net debt service coverage ratio\* remain at or above 1.15x.



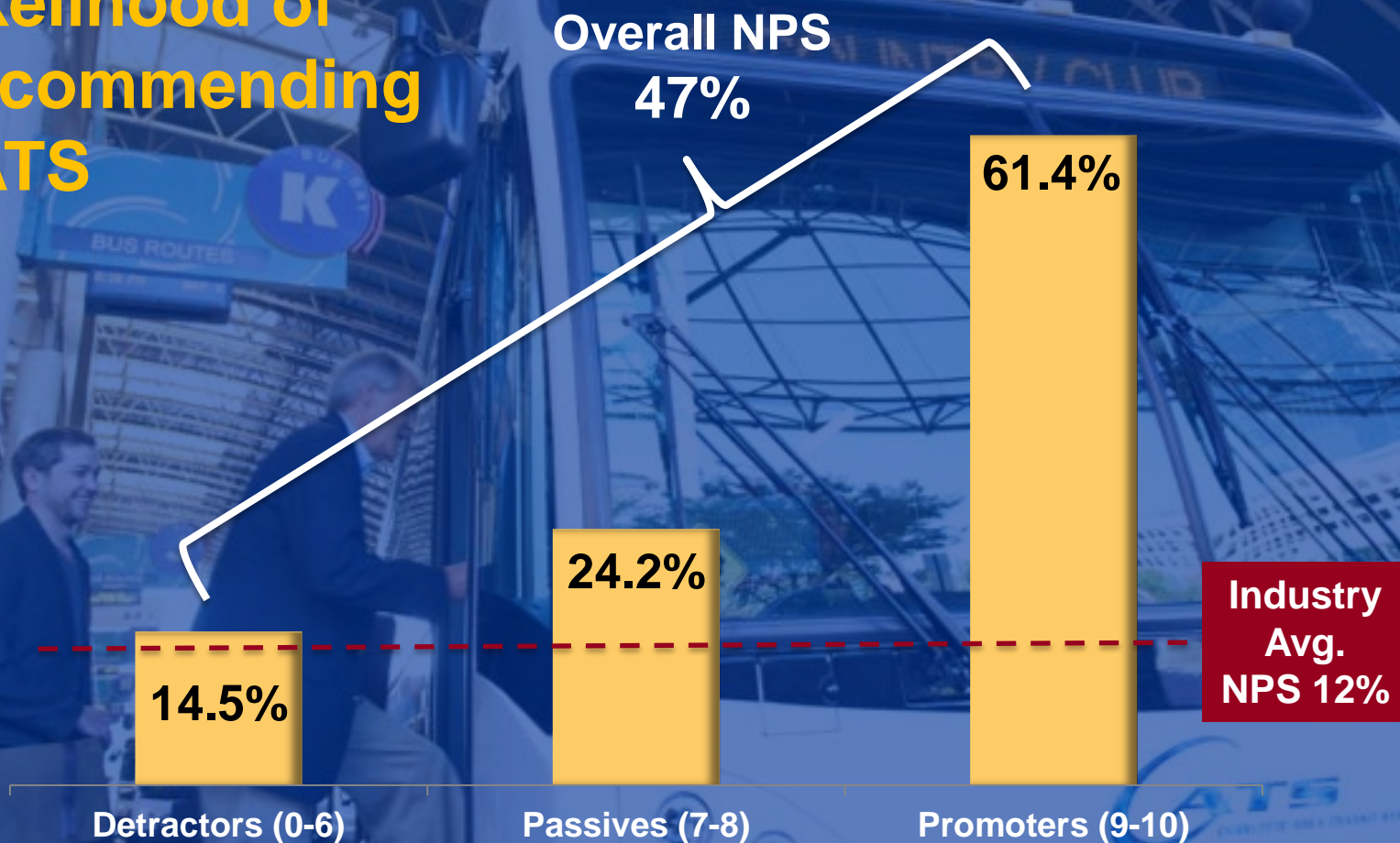






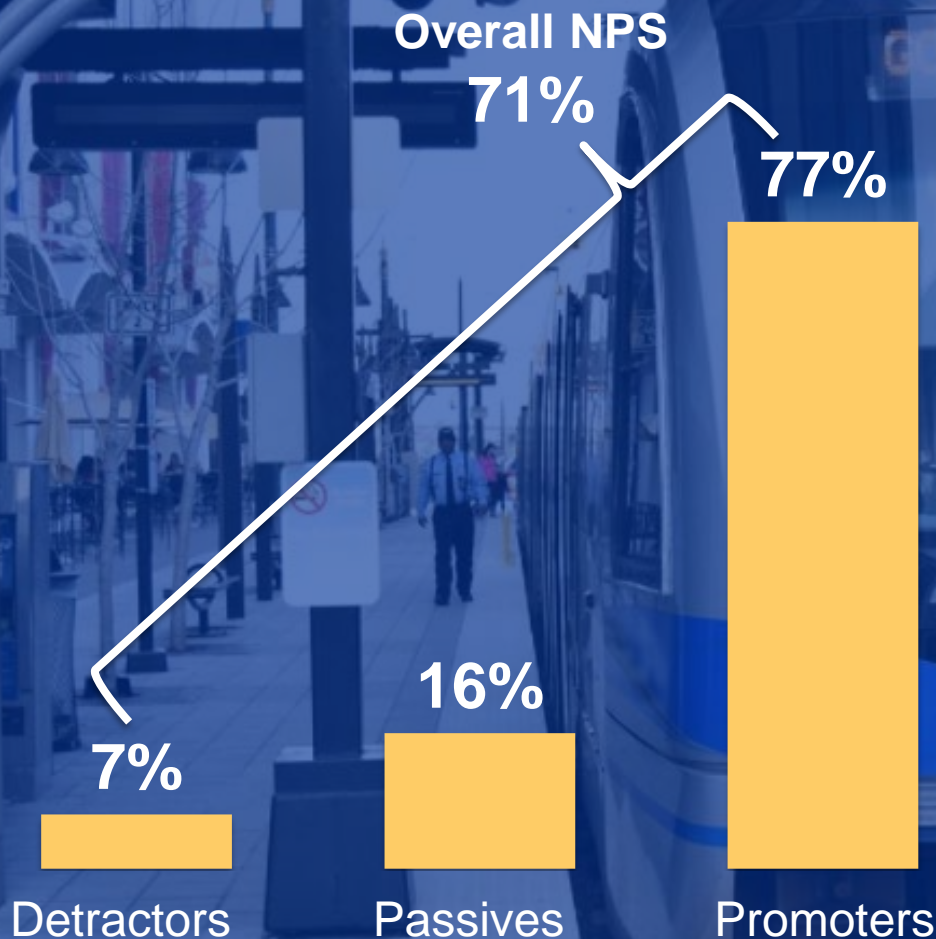
# Fixed Route Overall Net Promoter Score

**Likelihood of  
Recommending  
CATS**



# LYNX Overall Net Promoter Score

## Likelihood of Recommending LYNX



## *Why the Great Score?*

### **Overall Satisfaction**

91% of customers express overall satisfaction with the LYNX service.

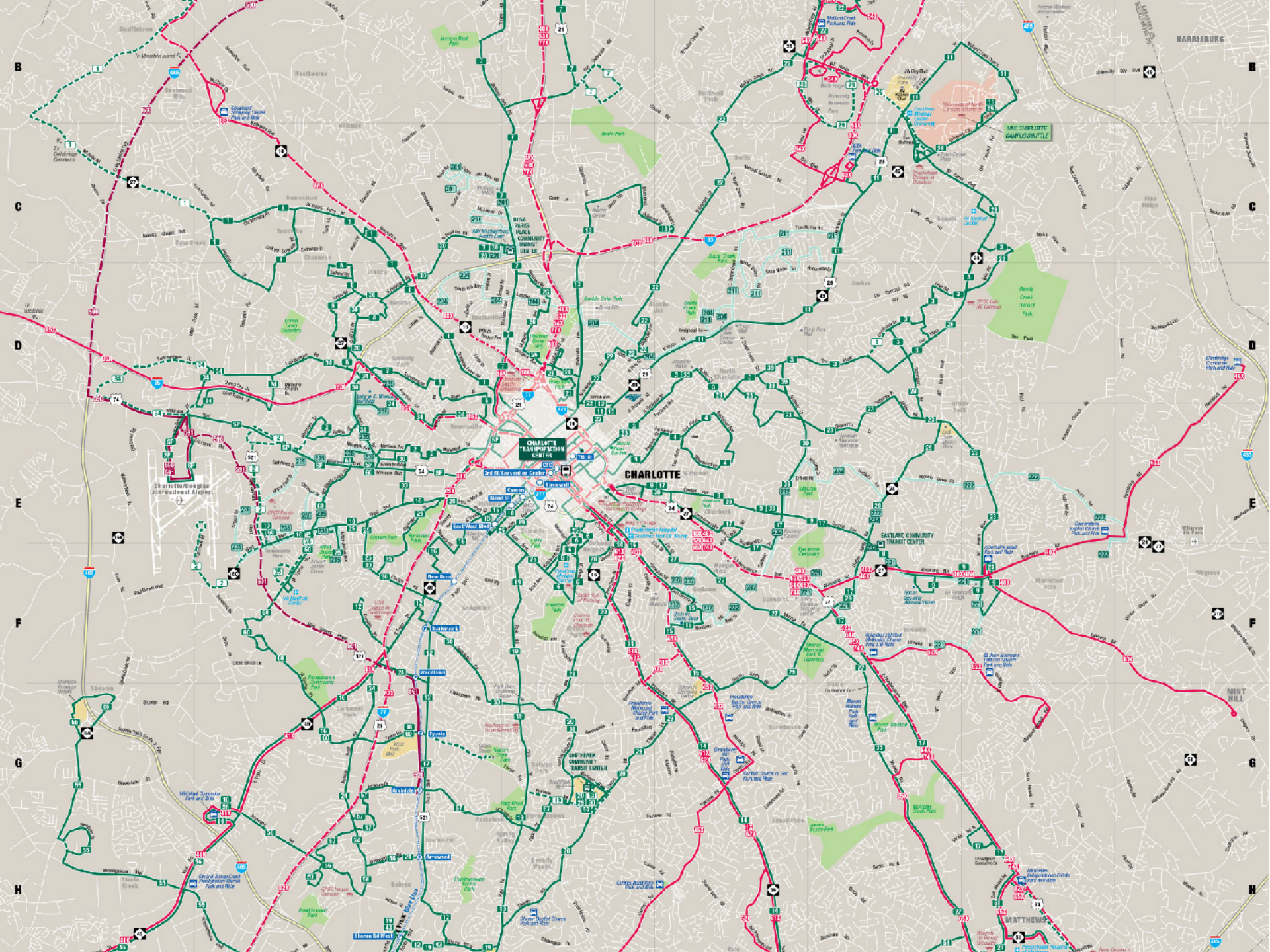
### **Time**

- 93% of customers feel that trip times are reasonable.
- 92% of customers agree that trains run on time.

### **Safety**

95% of customers feel that the trains are driven safely.



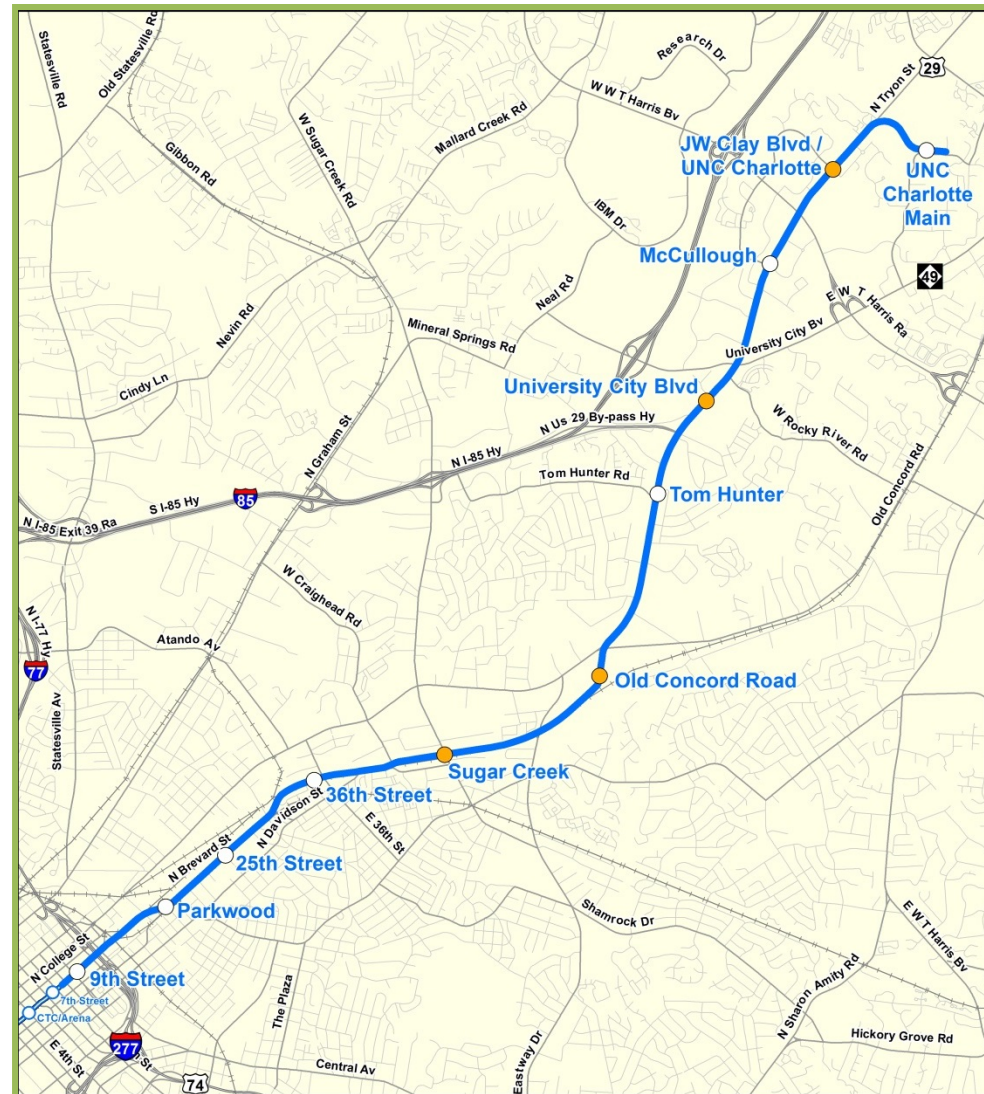






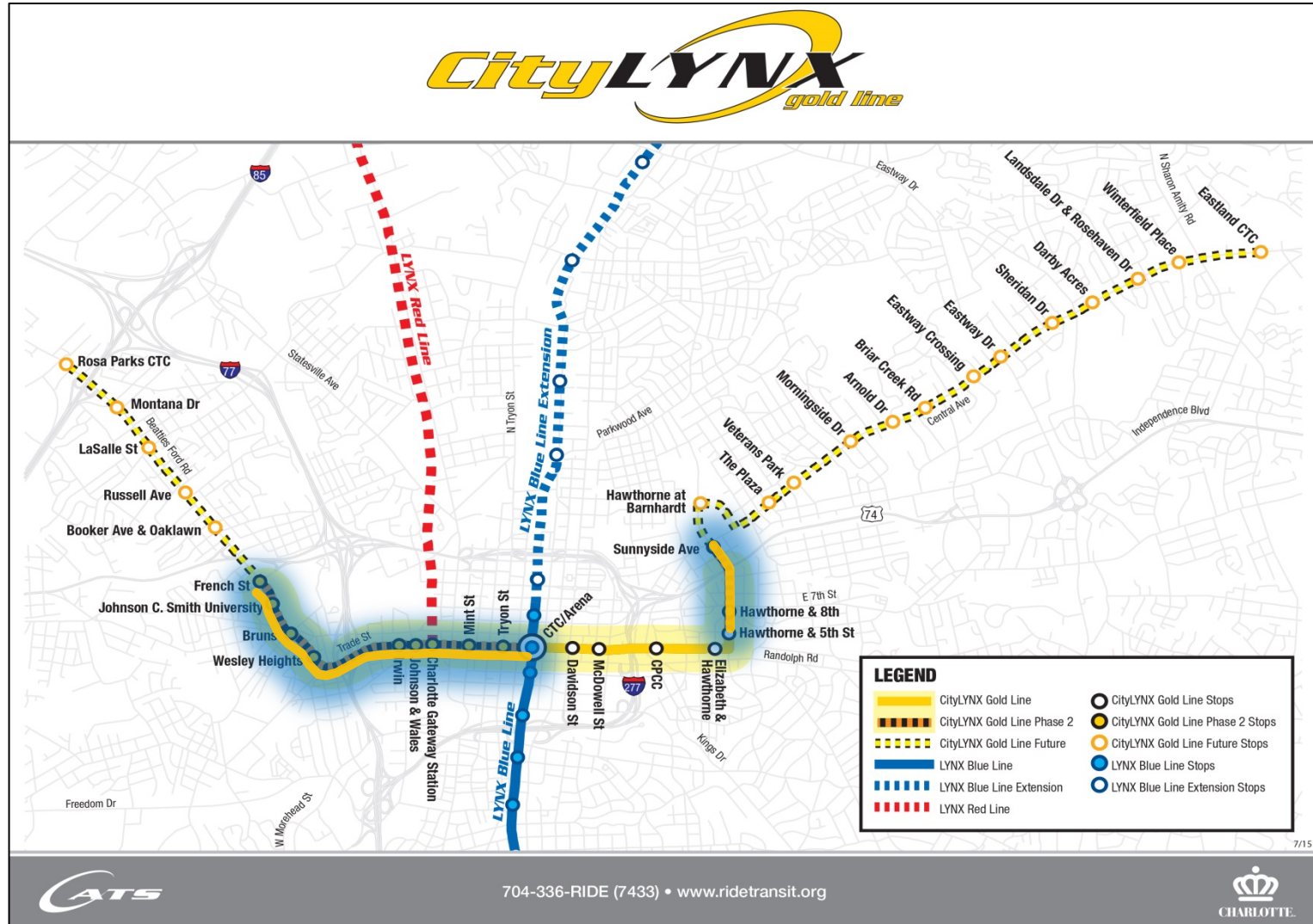
## LYNX Blue Line Extension Project Overview

- 9.3 miles, 11 stations
- 4 park and ride facilities
- Approximately 3,100 parking spaces
- Accommodates 3-car trains
- 25,000+ daily riders
- Improvements to North Tryon St.
- Connects UNC Charlotte campuses
- 22 minute commute from Uptown to UNC Charlotte
- Initial peak period service 7.5 minute frequency
- Connecting bus services
- Revenue service in August 2017





# CityLYNX Gold Line Phase 2



# Charlotte Gateway Station





Where do we grow  
from here?









