



# Minimum Housing Code

## Safe, Livable Homes in Charlotte

The City of Charlotte’s Minimum Housing Code helps protect health and safety inside homes. It sets basic standards, not luxury expectations. The goal is safe, livable housing for residents and property owners.

### What the Minimum Housing Code Covers

Most homes in Charlotte are covered. The code focuses on baseline health and safety issues, including:

- Heat, water, and electricity
- Smoke and carbon monoxide detectors
- Structural safety and conditions that make a home unsafe

### What it Does Not Cover

- Appliances are not covered
- Mold is not covered, but underlying causes like leaks or moisture intrusion are covered

### For Renters: What to Do When there’s a Problem

- Contact your landlord or property manager first
- Keep records (texts, emails, written requests)
- If unresolved, call 311 to request a housing inspection

### For Landlords and Property Managers

Inspections follow a consistent process. Owners are notified of violations and given time to correct them. There is an appeals process if you disagree with a finding. The city’s goal is safe housing, not penalties.

## Questions? Call 311 to request an inspection.

To make an accommodation request, please email [hnsinfo@charlottenc.gov](mailto:hnsinfo@charlottenc.gov) or call 311.